

Access Statement for North Morte Farm Caravan and Camping Park

Introduction

Our park can accommodate tents, touring caravans and motor homes. We also have seventy three holiday caravans on the park with twenty three for hire. We aim to ensure all our guests enjoy their stay with us and we will assist in any way we can both with planning a visit and during your stay with us.

- Our recently updated website has information about the park and surrounding area and incorporates this access statement
- We have a colour brochure which can be posted together with our current tariff and a copy of this access statement
- We can be contacted by telephone, email, fax or post.

Arrival and Car Parking

- The park is accessed by a fairly narrow road from the centre of Morteheo village.
- The park entrance is tarmac with parking by reception for approximately seven cars
- We have a barrier at the park entrance just beyond reception, once booked in you will be given a code for the barrier, assistance can be given and the barrier can be worked manually by reception staff if necessary.
- There is a 5 mph speed limit throughout the park and speed bumps which are clearly marked
- There is space for two cars parking beside our holiday homes and touring caravan pitches
- Any extra cars and visitors will be directed to a separate parking area.

Reception and Shop

- Access to reception is by a ramped walkway with railings. The door opens inwards and the reception is on one level. The tourist information is located within the reception area.
- The floor is tiled with large non-slip mats
- There is ample space for a large wheelchair to manoeuvre and turn.
- Unfortunately at this time we do not have a low counter.
- There is a fridge in Reception where medication can be stored
- The shop is located just inside the first caravan field beyond the barrier. There is a walkway from the park entrance.
- The shop has a low ramp with double doors opening outwards and is on one level.

- The aisles are wide enough to accommodate a wheelchair
- There is a low counter.
- Staff in both the reception and shop can provide assistance if required.

Laundry Room

- The laundry room is located opposite the reception and is accessed by a low ramp.
- The door opens inwards.
- The floor is tiled with non-slip tiles and is level throughout
- There are three front-loading washing machines, two standard size and one large
- There are two front loading tumble dryers
- There is a coin-operated iron and two adjustable height ironing boards
- There is one spin dryer
- There are two hand wash sinks with draining boards

Public Telephone

- The payphone is located next to the laundry room down a slight slope and is open 24 hours

Toilets and Showers - Ladies and Gents

- There are toilets at rear of reception
- The doors opens inwards and the floor is tiled and level
- There are two toilet cubicles, doors open inwards, in the ladies and two cubicles and two urinals in the gents, two wash basins and hand dryers in both
- The main toilet and shower block is located in the touring caravan field
- The access is sloped tarmac paths
- Toilet and shower floors are all tiles
- There are open sinks and two privacy cubicles in the ladies
- At present there are no privacy cubicles in the gents
- There is one large cubicle with grab handles and wash basin in both
- The showers are accessed beyond the toilets on same level
- There is one larger shower cubicle with grab handles
- In the ladies there is a large sink provided for baby/toddler washing and changing area
- There is baby changing in the gents
- There are a coin-operated hairdryers in both
- There are sockets provided for use with your own hairdryers
- Showers are free of charge

Dishwashing

- The dishwashing area is located in the toilet and shower block and is accessed by two steps
- There are four sinks with draining boards

Additional Information

Two members of our staff have completed a Welcome All course in accessibility and awareness and would be happy to help on arrival and for duration of stay. Three members of staff are first aid trained

There is a 5 mph speed limit throughout the park with clearly marked speed bumps in several locations. However wheelchairs have access on the grass to the side of the speed bumps.

Site plans and Information are available in large print at reception.

The Park is set on level and sloping ground the steepest gradients being in the camping field.

The Park adjoins the South West Coast Path and Rockham Beach, neither is suitable for wheelchairs.

Assistance dogs are welcome on the park and we have a 'free run' dog exercise area.

Our signing throughout the park is in clear large print.

The toilet and shower block has ramped access. At present there are disabled facilities in both the ladies and the gents with a future possibility of providing a unisex unit.

The Park has limited mobile phone signal.

The bus service is 500 meters from the park. A pick up service can be provided.

The owners live on the Park providing 24 hour cover.